



## The Weekly Pulse of Wholesale Monitoring

PLEASE NOTE our @sbdinc.com email addresses are sunsetting and will need to be updated to @securitas.com. Full details below.

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com).



### Our Email Addresses are Migrating to URL @securitas.com

Please note that we are currently in the process of migrating all our email addresses from the URL @sbdinc.com to @securitas.com. Everything before the @ symbol will remain the same. i.e. [peggy.page@sbdinc.com](mailto:peggy.page@sbdinc.com) is now [peggy.page@securitas.com](mailto:peggy.page@securitas.com). During this process we are currently forwarding all @sbdinc.com emails to the new @securitas.com email address. However, this will only continue until June 23rd for personal emails and a future date for group emails.

We do suggest that you update our email addresses in your address book as soon as possible and that you flag [securitas.com](mailto:securitas.com) as a safe and valid sender so that those emails do not go to your spam or junk folder.



### Texas Department of Insurance adopts updates to contact information in TAC

The Texas Department of Insurance (TDI) adopts amendments to certain TDI contact information found in Title 28, Texas Administrative Code (TAC), Chapter 1. Amendments include changes to TDI's mailing addresses, email addresses, and web addresses.

Mailing address changes are due to TDI moving to the Barbara Jordan State Office Building in the Texas Capitol Complex. The adopted rules

require insurers and HMOs to make updates to consumer notices in 2023. TDI issued a bulletin to inform insurers and HMOs of the requirement to update consumer notices under Chapter 1.

Other no substantive changes are included in the adoption order. [COMPLETE BULLETIN](#)

### June DUW Video

June 10, 2023  
10am CST  
Use the link below to register and receive a calendar invite with log-in information for the day of the meeting

[REGISTER HERE](#)



### MAY DUW Video

In the live May webinar we talked about the goings on in Wholesale Monitoring and had special guest Honeywell and their new solution CLSS

[MAY DUW VIDEO](#)



### Special Hours for July 4th - Independence Day

We will have adjusted hours over the July 4th Holiday. Special Holiday Hours Apply to the Accounting, Data Entry, Dealer Relations, MASweb Support, and Technical Support Departments. Closing on Monday, July 3rd at 5pm CST and will reopen at 8am CST on Wednesday, July 5th



### We want to see you at the WISA Tradeshow in July

The Wisconsin Security Association (WISA) Tradeshow will be July 20th from 9am to 5pm at the Lake County Dockhounds Stadium. At this show you will have the opportunity to see firsthand from the leading manufactures - in Video Management Systems, Access Control Systems, Burglar Systems, Fire Alarm Systems, Power Solutions, Network Solutions, Light Experts, Locking Systems, Central Station Monitoring Systems and much more! Factory reps will be on hand to demonstrate and to help answer questions on how you can grow your business today! WISA is made up of integrators in the State of Wisconsin partnering with industry related companies working together to help promote our industry.. [REGISTER HERE](#)

## This in from the MAS Support Team

There appears to be an issue with email recipients being able to receive reports from the rebranded reports sender of NoReply@securitas.com.

Reports coming out of Mastermind and MASweb are both coming from the same sender, so both instances of reports are not being received. The reports are being blocked, and are not even being sent to the recipients junk/spam folders.

This is not on our end. The recipients will need to go into their email settings and add NoReply@securitas.com as a Safe Sender. If this does not solve the problem the recipients will need to contact their email provider to have add NoReply@securitas.com as a Safe Sender.



## New Product for CLSS

FireLite Alarms by Honeywell announces a new addressable Fire Alarm Control Panels with Built-In Cellular Communicator and CLSS Cloud Connectivity. The CLSS Pathway Pro also provides access to Honeywell's cloud-based software tools.

[READ MORE](#)



## 2023 Video Surveillance Deep Dive Report

The Security Sales and Integration 2023 Video Surveillance Deep Dive Report provides a comprehensive analysis of the current state and future of the video surveillance industry, including trends, challenges, and opportunities for growth.

[DOWNLOAD TODAY](#)

## Update

- Your support team has not changed.
- We will keep you informed.
- Our email addresses are now at URL @securitas.com
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



## Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

[Has your company or contact info changed?](#)

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